

Long Island Neurology Consultants

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PORTAL ANNOUNCEMENT

We are pleased to announce a new aspect of our practice, our **Patient Portal**. This will allow you to request prescription refills at any time and will allow you to view documents related to your medical care.

Once you have logged onto the Portal for the first time, we would greatly appreciate it if you would send us a "Hello" message so that we will know that you have successfully accessed the portal.

The Portal is to be used only to:

1. View and download the following documents:

Electronic test results

Your Visit Summary

2. Request medication refills.

Note: these will not be attended to when the office is closed.

You must allow five business days for your request to be addressed.

ANY MESSAGES, INCLUDING QUESTIONS REGARDING YOUR MEDICAL CARE, SHOULD NOT BE SENT VIA THE PORTAL AND WILL NOT BE ANSWERED VIA THE PORTAL. PLEASE PHONE OUR OFFICE IF YOU HAVE SPECIFIC MEDICAL QUESTIONS OR CONCERNS.

The portal can be accessed at:

lincneuro.com/portal

Please note that in order for our system to authenticate your information we must have your social security number and your email address in our records.

Our office will be able to help you with the use of the portal. Please call with questions at 516-887-3516 option 2 or leave a message on extension 118.

Sincerely,

Long Island Neurology Consultants